Who Can Submit Interlibrary Loan (ILL) Requests:
Any patron with a valid OSL public library card. Staff may order for patrons if the item they need is not in the public library system and must be ordered from the in-state university system (HELIN) or from out of state (FirstSearch)

Which Collections: We loan items from all of our collections with the exceptions of the Reference Collections (Children's and Adult's) and Special Collections (Local Bristol history and Genealogy)

What is the Loan Period: Books and audio books are loaned for three weeks with the possibility of one renewal extension of three additional weeks provided no one is waiting for the item. DVDs are loaned for a period of one week. Only three are loaned to any patron from our collection at any one time. They are not renewable. The fine for DVDs is $1.00 per day overdue. Magazines, back issues only, are loaned for a period of one week. Music CDs, a maximum of five at one time, are loaned for a three week period, with one renewal possible.